

Digital Australia Pty. Ltd.

SERVICE BOOKING FORM Date: _____ **SERVICE NUMBER:** _____

Customer Name (PRINT NAME): _____ Contact No.: _____

| | | | | | | |
|----------------------|--|---------------|---|------------|-------------------|----------------|
| Manuf. | Serial No. | CPU | RAM | HDD | Optical | Battery |
| | | | | | | |
| Model | Faulty Description | | Password | | AC adaptor | BAG |
| | | | | | | |
| Quotation Fee | Customer Response for service(by Phone) | | Service & replaced parts Fee | | | |
| \$80 | Reject | Accept | | | | |
| | | Date: | | | | |
| Total Amount | | | | | | |

Service Terms and conditions (subjected to change without notice)

- Digital Australia P/L, (the company and its employee) in anyway, **will not be responsible** for any direct lost or incremental/consequential lost of sale/profit/financial gain due to lost of data stored in computer sent in for service or unavailability/delay of solutions/replacement parts. **IT IS YOUR RESPONSIBILITY** to back up your data before sending in your computer/laptop/hdd for service.
- This clause only applies to data back up service. Due to the complexity of hard disk design and chance that your data is corrupted/over-written, Digital Australia would try the best to recover data on a hard disk, but there is **no warranty** of how much data we can recover.
- we will concentrate on the problems you have specified in the booking form, So the information of faulty you provide is very important. We will do our best to fix them and 3 months warranty to cover same problem.
- Customer must provide genuine software (key and/or disk) if they are meant to be installed on their machine. We reserve the right to refuse service of computer with software found not genuine.
- If you accept our quotation, the quotation fee will be waived automatically. Your total cost is the amount in quotation. But in case you reject quotation, you must pay the quotation fee.
- We declare that we'll not take any responsibility for any other problem than you have specified in the booking form unless the problem is determined by a technical/arbitrative authority to have been caused by our repair work.**

Agreement: I have fully read the above" Service terms and conditions" and understand them fully, I hereby agree to pay any money if applied.

Customer Signature: _____

Picked up by customer (name): _____ signature: _____ date: _____

DIGITAL AUSTRALIA Pty Limited - Service slip

TEL: 02- 9211 6662 FAX: 02-9211 6652

Service Number _____ brief computer info: _____

Received by Digital Australia (NAME) _____ signature: _____ date _____