

# ATTENTION BEFORE PURCHASING

All LCD brands have their own “LCD Monitor dead Pixel Policy” Please find out more details from their Web site before purchasing

1. [LG](#) - all models are covered for a period of **14** days 0 bright pixel warranty
2. [Samsung](#) – 17” - **14** days 0 bright pixel warranty, 19” – **3** year 0 bright pixel warranty.
3. [Benq](#) – **7** days 0 bright pixel warranty on all FP models.
4. [Viewsonic](#) – **30** days 0 Dead Pixel policy for all ViewSonic model
5. Proview – 30 days 0 bright pixel warranty on all models.
6. AOC – 3 year limited on site warranty support

Please call or email their service centres to confirm before purchasing if you really care about dead pixel issue.

At Digital Australia P/L, We would like to let you know before you purchase a LCD monitors that we will follow their dead pixel policy without any exemption.

If a customer is not happy with a particular brand “dead pixel policy”, we would strongly recommend customers NOT TO buy that brand or models, but instead choose other brands or models with better dead pixel policy.

And if customer still insists on taking the brands or models without a zero “dead Pixel policy” one, then the customer needs to take their own responsibility.

**Digital Australia P/L reserves the right to refuse refund and/or exchange a monitor found with death pixel.**