

TERMS AND CONDITION OF PURCHASE

All computer components must be purchased by knowledgeable and installed by a qualified professional. Any products that were wrongly purchased or have incompatibility issues will not be refunded.

Recommendations by the company/staff are to be taken as personal advice only. Actual specifications of the product should be researched prior of purchase. Digital Australia will not be liable for any misinterpretation/wrong specifications provided by our staff.

Warranty will be provided ONLY with proper tax invoices issued by DIGITAL AUSTRALIA.

Warranty does not cover labor charge/s that might be incurred while installing replaced products. Any physical damage or removal of any labels on the purchased products is not covered by warranty.

The average turn-around time for faulty product is approximately 2 weeks.

We practice a 2 day refund policy. We charge a 15% - 30% (or min 10 dollars) restocking fee. Invoice/Receipt, Original Package and contents must be provided. Digital Australia has the right to refuse any returns/refunds.